

# Uninstallation of Anveo Mobile App

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## Introduction

This document is a step-by-step de-installation guide for Anveo Mobile App running on Microsoft Dynamics® NAV.

**Warning:** This completely deletes your Anveo solution. Make a backup (SQL database, NAV objects and Anveo configuration like Anveo Pages, Action Codes etc.) of your installation first.

A synchronization of outstanding data of mobile device WILL NOT BE POSSIBLE afterwards. Make sure all outstanding data is processed first.

## A: Microsoft Dynamics NAV Server / Web Services

### Actions

- A1 Delete the two files *AnveoClientSuite.dll* and *AnveoWebServiceHelper.dll*   
 from the AddIn-folder of the Dynamics NAV Web Service  
*C:\Program Files\Microsoft Dynamics NAV\71\Service\Add-ins*  
 It may be required to stop Microsoft Dynamics NAV Server first.
- A2 NAV 2009 only: Uninstall *Anveo Automation* from Windows programs.  
 It may be required to stop Microsoft Dynamics NAV Server first.

### Note

If the NAV Server for the RTC and Web Service share the same executable file - just like in the standard installation of Dynamics NAV 2009 - stop the NAV Server and Web Service both. Restart them afterwards.

## B: Anveo Server

### Actions

- B1 Edit `UnregisterService.cmd` and check the folder of the Anveo Server   
`CD \Program Files\Anveo Server\`
- B2 Stop Anveo Server and `UnregisterService.cmd` as Administrator.

## C: Microsoft Dynamics NAV Objects

### Actions

- C1 Run function *ResetAllAnveoData* from codeunit *ACFWM Update*.
- C2 Delete all Anveo Objects, named by *ACF\**

## D: Microsoft SQL-Server

### Actions

- D1 Open your database in SQL Server Management Studio and open your database.   
Open sql script *Anveo Delta Server Uninstall.sql*.  
Make sure you are using correct database, then run SQL script.

```
Deleting Procedures...  
Procedures deleted.  
Deleting triggers...  
Triggers deleted.  
Deleting ANVEODELTA and ANVEODATA tables...  
Tables deleted.  
Uninstallation done.
```

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